



July 13, 2018

**USER ADVISORY NOTICE**  
**Potential Sound Localization Issues with:**  
**Specified Product and Serial Numbers of 3M™ PELTOR™ COMTAC™**  
**Hearing Defender Headsets**

Dear Valued 3M Customer,

This letter is to inform you that 3M recently discovered that the sound localization performance of the 3M™ PELTOR™ COMTAC™ Hearing Defender headsets can be negatively affected by a wiring issue. We have performed a risk assessment and do not believe that this issue poses a safety concern for consumers using this product in non-occupational environments, such as sport shooting and hunting. In addition, hearing protection and sound detection capabilities are not affected by this issue, and 3M does not make any claim with respect to sound localization for the headsets included in this Notice. Nonetheless, the product does not function in line with our high expectations for 3M™ PELTOR™ products. As a result, 3M has decided to issue a Product Advisory Notice for the affected units and to offer consumers who are concerned or dissatisfied with the performance of their 3M™ PELTOR™ COMTAC™ Hearing Defender Headsets the opportunity to return for complimentary repair or replacement at 3M discretion.

**Note that only 3M™ PELTOR™ COMTAC™ Hearing Defender headsets with the product number MT17H682FB-09 SIG and with serial numbers from 01 – 0547 are affected by the issue and included in this notice. No other 3M PELTOR products are within the scope of this notice. To identify the affected products, refer to the sticker located on the bottom of the right earcup.**

Headsets should not be used in activities where sound localization may affect safety. Contact the 3M PELTOR Customer Service Line at 1-800-328-1667 (Select Option #2, then Option #1) if you believe sound localization may affect safety or if you otherwise desire to have your headset repaired or replaced.

3M strives to provide the highest quality of hearing protection products, and we regret any inconvenience this may have caused.

Sincerely,

A handwritten signature in black ink, appearing to read 'Doug Moses', written over a horizontal line.

Doug Moses  
U.S. Marketer, 3M™ PELTOR™ Communications Products  
3M Personal Safety Division